



Brochure



Introducing Clean & Tidy

Clean and Tidy (UK) has been operational in London since 1987 and was originally formed as a professional window cleaning service. Due to the requests of many of our grateful clients, we also began offering cleaning and maintenance services and have grown from there.

Thanks to years of hard work providing a dedicated and personalised service we have progressed into one of London's leading cleaning service providers operating throughout London and the South East working in many England's most prestigious sites. We now pride ourselves on offering a committed and personal service at an affordable cost.

The management of Clean and Tidy (UK) has 60 years of combined experience in the field of property maintenance and cleaning . We have an in-depth knowledge of all areas of specialist and daily cleaning to ensure the service we offer runs as smoothly and efficiently as possible.

All staff recruited by the Company will be automatically on site trained in line with the British Institute Of Cleaning Science method and to the Clean & Tidy standard. All staff will be certified in their designated duties once they have reached the high standard set by the Company.

The Company believes that training of all the staff and operatives enhances the quality of the services it provides and therefore adopts an internal and external training programme for professional training in cleaning (BICS), First Aid and all fields of management skills.





Office Cleaning Services

Many companies invest time and effort to ensure their office reflects their company image and we're here to ensure to longevity of that investment. New guests, particularly clients, will also be very interested in the office environment they are entering so we ensure, they have a positive impression of your business right from the start.

We have worked hard to build an excellent reputation within London and the surrounding areas over the past 20+ years and are proud of our reputation for supplying the highest quality Office Cleaning service whilst keeping our prices at a competitive level.

Our objectives have always been to provide a professional, efficient, and a reliable office cleaning service and we are proud to be able to provide the following services to meet your specific needs:

- Daily Office Cleaning Services
- Office Window Cleaning Services
- Office Washroom Cleaning Services
- Office Carpet Cleaning Services
- Upholstery cleaning Services
- Office Floor Polishing Services
- Maid / Waiter Services
- Feminine Hygiene Services
- Janitorial Supply Services

We'll work with you to establish the best Office Cleaning solution to fit your needs and budget.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way they can.

We work tirelessly behind the scenes to ensure that you are provided with a exceptionally well managed service.



Commercial Cleaning Services: Pub / Bar / Restaurant

The cleanliness of your pub, bar, restaurant or nightclub can affect the experience of your customers and can be a hazard to health, safety and hygiene if not kept under control.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Daily Cleaning Services
- High Level Cleaning Services
- Specialist Floor Cleaning Services
- Specialist Upholstery & Furniture Cleaning Services
- Carpet Cleaning Services
- Washroom Cleaning Services
- Feminine Hygiene Services
- Janitorial Supply Services

We understand that the restaurant industry demands highest level of hygiene standards. At Clean & Tidy UK, we realise that it is an important aim of yours to look after the health of your customers. It is our No.1 priority to provide you with all the cleaning services that help you in delivering this experience to your customers in order to stand out above the competition.

At Clean & Tidy UK, we have a vast range of services specifically for restaurant and hospitality industry. We guarantee to find a cost effective solution to any of your cleaning requirements.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can

We work tirelessly behind the scenes to ensure that you are provided with a exceptionally well managed service.



Commercial Cleaning Services: Schools

There are many financial advantages for out-sourcing your school cleaning during term-times and we're here to ensure your funds and staff are focused towards education.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Computer Room Cleaning Services
- Laboratory Cleaning Services
- Sports Hall Cleaning Services
- Staff Room Cleaning Services
- Office Cleaning Services
- Common Rooms Cleaning Services
- Class Room Cleaning Services
- Changing Room Cleaning Services
- Cafeteria Cleaning Services
- Communal Area Cleaning Services
- Kitchen Deep Cleans Cleaning Services
- Feminine Hygiene Services
- Janitorial Supply Services

We also provide holiday & half term deep cleans and high level cleans to help keep you school looking as good as possible. We have all necessary plant and machinery to ensure all floors are treated correctly and to manufacturers specification so they last to their maximum lifespan.

We guarantee to find a cost effective solution to any of your school cleaning requirements.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can.

We work tirelessly behind the scenes to ensure that you are provided with a exceptionally well managed service.



Commercial Cleaning Services: Land Lord Cleaning Services

The cleanliness of the communal areas in flats and offices is always very important. It is the first things employees and residents notice and it is always necessary to make a good first impression.

We have always worked hard to build an excellent reputation within London and the surrounding areas for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Communal Area Cleaning
- Lift Cleaning Services
- Carpet Cleaning Services
- Reception Cleaning Services
- Washroom Cleaning Services
- Window Cleaning Services

We guarantee to find a cost effective solution to any of your Landlord requirements. We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way they can.

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Commercial Cleaning Services: Window Cleaning

Our Commercial Window Cleaning Service is available to all size businesses, from small offices through to large residential and commercial premises, including high rise office blocks throughout London and the Home Counties.

We specialise in all window cleaning aspects in the commercial and industrial sectors including the cleaning of UPVC, fascia's and cladding whilst taking pride in the quality of work carried out.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Roof Access & Ladder Work
- Reach & Wash Systems
- Cradle Work
- Hydraulic Platform / Cherry Picker Work
- Abseiling, Harnesses & Eyebolt Work
- All Aspects of Industrial Cleaning
- Class A1 Anchor Installation, Testing & Inspection

Our friendly uniformed technicians have the expertise and experience to manage and provide complex access solutions on your behalf, minimising risk and reducing liability to a diverse clientele. Our contracts range from the public sector through to the private sector running large high profile, blue chip, commercial contracts locally and nationwide.

We guarantee to find a cost effective solution to any of your window cleaning requirements. We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way they can. We work tirelessly behind the scenes to ensure that you are provided with a exceptionally well managed service.



Additional Services

At Clean and Tidy UK we have built up a lot of experience in the commercial and public sectors.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level.

Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Carpet Cleaning
- High Level Cleaning
- Floor Scrubbing / Polishing
- Marble Polishing
- Clearance Services
- Upholstery Cleaning
- Jet Washing Services
- Kitchen Deep Cleaning

We guarantee to find a cost effective solution to any of your cleaning requirements.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can

We work tirelessly behind the scenes to ensure that you are provided with a exceptionally well managed service.



Company Policies: Environmental

Clean and Tidy UK is committed to the protection and conservation for its employees, customers, suppliers and neighbours. This commitment is applied throughout the company, environmentally friendly products and services will be used wherever and whenever possible.

The main concern of our environmental policy will include, but not be exclusive to:

- We will employ services and products that safeguard peoples health, protect the environment and conserve valuable materials and resources
- Our environmental concerns take priority over economic restrictions and consideration
- We will encourage, promote and recommend the use of products and services that maximise conservation of resources
- We will take every opportunity to re-cycle and re-use waste materials generated by its operations
- We no longer permit the use of bleach
- We will run all petrol driven motor vehicles on lead free petrol
- We will not permit the use of aerosols which contain CFC's
- We will ensure that all cleaning detergents are bio-degradable
- We will use and promote re-cycled and recyclable paper products whenever possible
- We will be dedicated to the continual improvements of its performance on environmental protection issues

Clean and Tidy UK is a caring company which makes every effort to achieve its responsibilities for their standard as well as their clients.





Company Policies: Dignity at Work Policy

Clean and Tidy UK believes that it is the right of everyone to be fairly considered, on their own merits, for employment, transfers and promotions together with total equality at all times.

No account will be taken of race, creed, gender, marital status, contracted hours of work or disabilities, unless such circumstances materially affect a person's ability to carry out their normal duties.

Clean and Tidy UK also believes that it is right and an essential condition of employment that all employees are treated with dignity and respect. As such, any or all forms of 'harassment', 'bullying' or 'discrimination' of any kind, will not be permitted nor condoned by the company, its employees, clients or suppliers.

There may be occasions when you hear or experience comments or actions which are offensive, or of a personal detriment. If it should happen, you may leave the work area immediately, but must report the situation directly and immediately to the most senior supervisor or manager on duty.

Any actions leading to a 'loss of dignity' or 'inequality' must be reported immediately, or as soon as is reasonably practically, using the grievance procedure, to your supervisor or manager.

All reported incidents will be thoroughly investigated and where there is reasonable proof, then disciplinary action will be the result, which could lead to dismissal, with or without notice.





Company Policies: Transfer of Undertakings Protection of Employment Regulations 1981 (TUPE)

The Company will comply with all statutory requirements in respect of the TUPE Regulations 1981, and such E.C. Directives in respect of these regulations.

New E.C. Directives that do not have approval of the UK Government will immediately be put into place of the TUPE Regulations 1981.

E.C. Directives that do not have the approval of the UK Government will be implemented, if the company agrees in general with the recommendations.

The Company will always comply with the TUPE Regulations 1981, if it applies to the particular group of Employees, or individual employees.

The Company will follow the ACAS Code of Practice in respect of Disclosure of Information.

Employees will be informed as to whether the TUPE Regulations 1981 and necessary E.C. Directives apply.

The Company will always consult with either Trade Unions or legal representatives of the Employees 90 days previously to the TUPE Regulations 1981 coming in to force, or such shorter period if it is not possible for consultation to take place 90 days previously.

All Employees rights will automatically be transferred as laid down in the TUPE Regulations 1981 and E.C Directives, and the Company will notify Employees of their rights.





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